

Castle Morpeth

Housing

Quality homes,
thriving communities

Welfare Rights Advice



What is Welfare Rights Advice?

Welfare rights advice is information about which benefits and tax credits you can claim, and what to do if you are not happy with a benefit or tax credit decision.

It also provides information about how to manage money problems with things such as gas, electricity, telephone, rent, credit cards or store cards. We can also tell you about different and cheaper ways to borrow, other than using a doorstep lender.

Castle Morpeth Housing has a Welfare Rights Advisor.



What can the Welfare Rights Advisor help me with?

They can:

- Help to increase your weekly income by checking to see if you are claiming all the benefits and tax credits you are entitled to
- Help you to complete claim forms including renewal forms
- Help you to appeal against benefit decisions
- Give you advice about how to manage any debts you may have

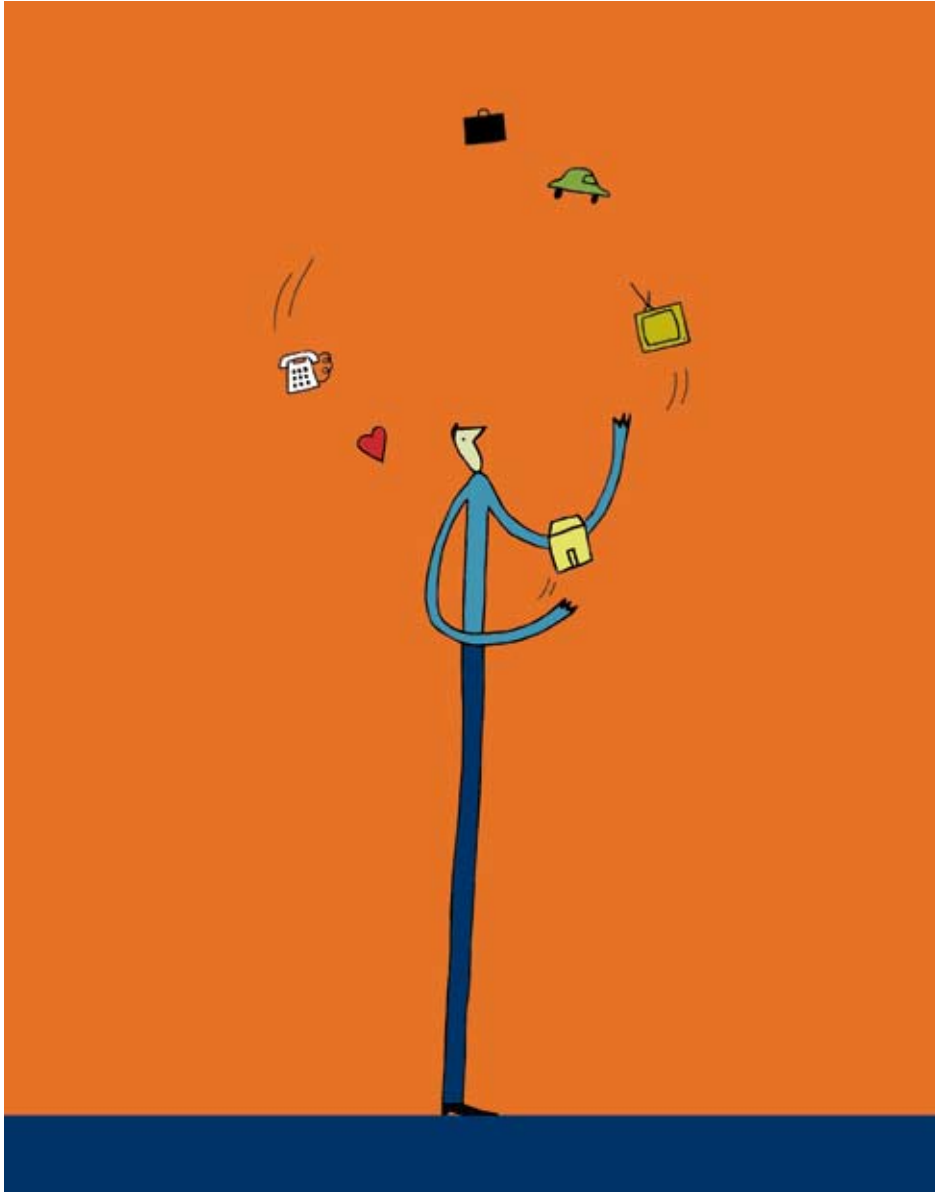
There are many benefits and these are just a few which you may be able to claim:

- Housing Benefit and Council Tax Benefit
- Disability Living Allowance
- Tax Credits
- Carer's Allowance

Who is the Welfare Rights Advisor?

Phil Soden is the Welfare Rights Advisor. You can see Phil in the Castle Morpeth Housing offices or by home visit. Some issues may just need a phone call.

We can also give you information about other organisations that can help if you prefer.



How to contact us

If you would like any further information please contact us.

Our contact details are:

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If you would like this document translated, please contact the number below giving your full contact details.

If you would like this form in another language, large print, Braille, or audio tape please telephone Customer Services on: **0845 117 0020**.

Calls may be monitored and recorded for quality and training purposes.

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Italian	Vi preghiamo d'informarci, se avete bisogno di un interprete, o vorreste questo documento in un'altra lingua.	Japanese	通訳を必要とされる場合 、またこの文書の翻訳を 希望される場合にはご相 談ください
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