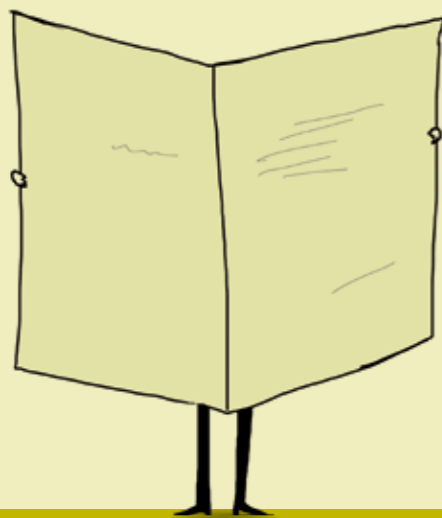


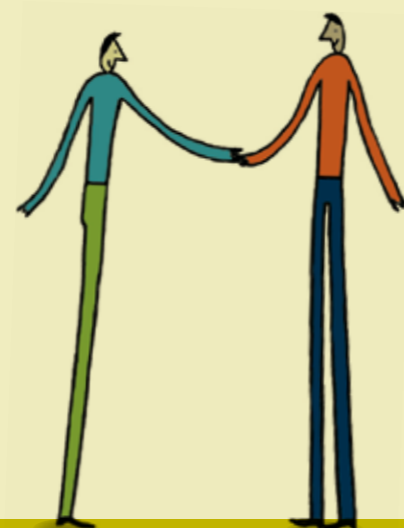
# How would you like to get involved?



Less involvement

## Receiving information

- Newsletter
- Leaflets
- Road Shows
- Tenants' conference
- Website



## Listening to you

- Consultation on use of land
- Consultation on new build
- Younger tenants' survey
- Road Shows
- Questionnaires
- Satisfaction surveys



## Making decisions together

- Community walkabouts
- Complaints panel
- Appointment of contractors
- Service improvement
- Policy development



Greater involvement

## Empowering you

- Tenant inspectors scheme
- Training sessions
- Tenant board members
- Staff shadowing

**We're waiting to hear from you:**

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